Change the Way You See the World!

i2i Neck and Head Support System
The head can weigh 6kg or more and thus needs considerable muscular support from the cervical region to help keep it in place. Thus it makes up a considerable proportion of the body mass - a proportion that is even higher in kids than in adults, at an age when full muscular strength is still being developed. Many products for the head are only headrests or devices to protect against whiplash. As soon as the head moves off-centre, gravity can have a major negative impact on keeping it in position. Imagine what the world can look like under these circumstances!

We are trying to fight gravity which is creating these challenges. Our ultimate aim is to improve the way individuals view and interact with the world, but also how others view and interact with the same individuals.

The most important impacts are on:

Socialising and communicating
Positioning problems can lead to troubles of interacting and communicating with others. With appropriate head positioning, individuals are able to interact socially and freely.

Feeding and Swallowing
Appropriate head positioning has a direct beneficial influence on swallowing.

Maintaining a symmetrical and functional body shape
Protect against deformation of the body by countering gravity’s distorting forces. Optimise respiratory, cardiac, and digestive functions.

“\textit{I was so impressed by the function achieved with this head support, and knew that some of the young people we were assessing would benefit from it.}”

\hspace{1cm} (J McConnell OT (2010), Posture & Mobility, 27, 34-35)
First, he had great difficulty in keeping his head upright and in midline: a task which drew all his focus and effort. Secondly, he found it difficult to drive because of the embedded switches in the head rest we were provided with, which simply didn’t suit his needs. Some of the other children in the school had enjoyed great positional success with the Stealth i2i head support, provided by BES Rehab, so I decided to contact the local representative for an assessment with the child.

After a quick and hassle free assessment, I could see immediately that the i2i, with Stealth’s unique swing away egg switches and mounts, would work brilliantly. A few weeks later the representative fitted the items to the chair, and the improvements for the child were dramatic and immediate. The i2i head support helped him keep his head upright, and in midline with minimum effort. Not only did the i2i enable him to see all around, but also use all his effort towards concentrating on school work and computing rather than simply struggling to maintain a position. The egg switches he now uses require very little force to press, and are full surface contact so he can touch them anywhere at any angle and get a response. Also because of the way they are mounted it is much easier for him to drive his chair.

The i2i Stealth head support from BES Rehab is a brand new concept in head control and neck positioning, and the success we have had with my child has radically and completely changed his life in the most positive way. I would not hesitate for a second in recommending the Stealth i2i Head Support to anybody with complex head/neck positioning needs.”

Pauline Moulds,
Teaching Assistant, St Francis School, Lincoln

Dear BES Rehab,

The i2i was bought for use when I was in transport – this has been a real boon to me.

For 6 weeks of the year we have the chance to go on day trips with our dial-a-journey wheelchair transport. Up to now I have only been able to go on one trip a week as I was in so much pain by the time I came back. I had to stay in bed for a couple of days, at least, to recuperate, and was wondering how long it would be before I would have to stop going altogether. I wore the i2i on our first trip this season and could not get over how good I felt the next morning.

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Order an ‘Off-the-shelf’ i2i

For the majority of clients a simple selection of the key components of the i2i is all that is needed. If you do not need a customised i2i, you can order one ‘off-the-shelf’.

Each i2i ‘Off-the-Shelf’ Order Code includes a pad, a chin prompt and mounting hardware.

All ‘Off-the-Shelf’ i2i’s come with the round tubing mounting hardware as standard: Part Number TWB480-17FDM

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I had chosen a trip which was longer than my normal one (wanting to test this product as much as I could). I was up and about the next morning with no extra pain to that which I normally experience. The next week I booked two trips and neither being short journeys, realised I was “pushing my luck”. Again I was delighted with how I was the following day. Not only has it improved my life, but also my husband’s as he has the advantage of the longer trips too.

Yours thankfully,
Mrs H Mackay, Stirling.

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**Step 1: i2i Pad**

The i2i Pad is the important component of the i2i neck support system.

- **Sub-Occipital** area providing support both posteriorly and laterally.
- **Anterior arms** act as an anchor for the chin prompt, and provide an anterior thoracic boundary that channels movement into a midline position. With children it is especially important that the anterior arms do not obstruct shoulder movement.
- **Lateral components** promote midline head and neck position, and offer cervical support while maintaining a controlled range of motion. As a client begins to extend, the head is brought back into a more neutral position. A midline position discourages reflex induced postures and provides appropriate proprioceptive input. It has also been found to promote the development of controlled neck flexion and extension. Individuals with excessive weakness should choose a more intimate fit while individuals with more controlled movement may want a looser fit.

**i2i Pad - Profile**

As shown to the right, the i2i is available in standard profile and low profile. Profile length is the distance from the top to the bottom of the sub-occipital pad. The i2i standard profile offers stronger occipital support while the low profile i2i can be used as a sub-occipital pad which is suitable for people who require more emphasis on midline head positioning.

**i2i Pad - Arms**

In addition to the standard length fixed arm, a short arm version of the head pad is available, which is best suited to people who need less support and more freedom of movement. Laterally Adjustable arms in standard and short options are offered to allow unique positioning with a locking mechanism to keep them in place. They can be adapted to individuals’ needs and hence make positioning easier.

**Measuring for the i2i Pad**

**i2i Pad Size Selector**

- **Size**
  - Nino XS
  - Nino S
  - Small
  - Medium
  - Large
  - XLarge

- **Maximum Neck Circumference**
  - Nino XS
  - 7” (18cm)
  - Nino S
  - 9” (23cm)
  - Small
  - 11” (28cm)
  - Medium
  - 14” (36cm)
  - Large
  - 16” (41cm)
  - XLarge
  - 18” (46cm)

**Neck Pad Length (Standard Profile)**

- **Size**
  - Nino XS
  - 2.5” (6cm)
  - Nino S
  - 3.0” (7cm)
  - Small
  - 3.75” (9cm)
  - Medium
  - 4.5” (11cm)
  - Large
  - 5.0” (12cm)
  - XLarge
  - 5.5” (14cm)

**Neck Pad Length (Low Profile)**

- **Size**
  - Small
  - 2.25” (6cm)
  - Medium
  - 2.25” (6cm)
  - Large
  - 2.25” (6cm)
  - XLarge
  - 2.25” (6cm)

**Arm Lengths**

- **Size**
  - Standard Arm
  - 4.5” (11cm)
  - Short Arm
  - 4.5” (11cm)

---

**Prescribe Your i2i**

**Create Your i2i**

**i2i Pads are available in Standard and Low Profile, to select a Standard Profile please follow step 1a. However if you wish to select a Low Profile follow step 1b.**

**Step 1a: Standard Profile - Size choice indicated by first numbers**

<table>
<thead>
<tr>
<th>Size</th>
<th>Nino XS</th>
<th>Nino S</th>
<th>S</th>
<th>M</th>
<th>L</th>
<th>XL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
<td>2xXX</td>
<td>3xXX</td>
<td>4xXX</td>
<td>5xXX</td>
<td>6xXX</td>
<td>7xXX</td>
</tr>
</tbody>
</table>

**Step 1a: Standard Profile - Arm choice indicated by last two numbers**

<table>
<thead>
<tr>
<th>Arms</th>
<th>Std Fixed with Gel</th>
<th>Std Fixed</th>
<th>Short Fixed</th>
<th>Std Lateral Adjustable with Gel</th>
<th>Short Lateral Adjustable</th>
<th>Short Lateral Adjustable with Gel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
<td>12x50</td>
<td>12x52</td>
<td>12x51</td>
<td>12x53</td>
<td>12x20</td>
<td>12x37</td>
</tr>
</tbody>
</table>

**Step 1b: Low Profile - Size choice indicated by first number**

<table>
<thead>
<tr>
<th>Size</th>
<th>S</th>
<th>M</th>
<th>L</th>
<th>XL</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
<td>4xXX</td>
<td>5xXX</td>
<td>6xXX</td>
<td>7xXX</td>
</tr>
</tbody>
</table>

**Step 1b: Low Profile - Arm choice indicated by last two numbers**

<table>
<thead>
<tr>
<th>Arms</th>
<th>Std Fixed with Gel</th>
<th>Std London Adjustable</th>
<th>Short Fixed with Gel</th>
<th>Short Lateral Adjustable with Gel</th>
</tr>
</thead>
<tbody>
<tr>
<td>Code</td>
<td>12x55</td>
<td>12x70</td>
<td>12x77</td>
<td>12x58</td>
</tr>
</tbody>
</table>

**Enter Your i2i Standard Profile Head pad code:** i2i

**Example:**

- i2i Standard Profile Nino Small with Standard Fixed arms with Gel complete code: i2i2457

**Enter Your i2i Low Profile Standard Profile Head pad code:** i2i

**Example:**

- i2i Low Profile Nino Small head pad with Standard Fixed Gel Arms complete code: i2i2657

For a spare cover add -C to the end of your code. Add SS to the end of your code if you require a Shear Comfort™ medical Sheepskin cover instead of a Neoprene cover. See also p11 for more information.
Add Your Chin Prompt

**Step 2: Chin Prompt**

The chin prompt is a dynamic support that provides foundational anterior head positioning. Systematically raising or lowering the chin prompt can be an excellent therapeutic tool to encourage neck muscle strengthening.

The chin prompt is carefully crafted and engineered with a curved posterior that prevents airway obstruction, and a width that prevents an individual’s chin from rolling over the front. Additionally, the prompt is made with a closed cell foam and the straps are designed to slide if too much pressure is exerted. The chin prompt is **NOT** to be used during transportation. A trachea chin prompt is now available for clients who require more space in front of the neck.

**Measurements of the Chin Prompt**

<table>
<thead>
<tr>
<th>Standard Chin Prompt Dimensions</th>
<th>(\text{i2i260})</th>
<th>(\text{i2i360})</th>
<th>(\text{i2i460})</th>
<th>(\text{i2i560})</th>
<th>(\text{i2i660})</th>
<th>(\text{i2i760})</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Width</strong></td>
<td>2.4” (6.1cm)</td>
<td>2.4” (6.1cm)</td>
<td>4.7” (11.9cm)</td>
<td>5.1” (13cm)</td>
<td>5.1” (13cm)</td>
<td>5.1” (13cm)</td>
</tr>
<tr>
<td><strong>Length</strong></td>
<td>1.4” (3.6cm)</td>
<td>1.4” (3.6cm)</td>
<td>1.7” (4.3cm)</td>
<td>2.9” (7.4cm)</td>
<td>2.9” (7.4cm)</td>
<td>2.9” (7.4cm)</td>
</tr>
<tr>
<td><strong>Depth</strong></td>
<td>1.2” (3.1cm)</td>
<td>1.2” (3.1cm)</td>
<td>2.7” (6.8cm)</td>
<td>2.5” (6.4cm)</td>
<td>2.5” (6.4cm)</td>
<td>2.6” (6.1cm)</td>
</tr>
<tr>
<td><strong>Total Strap</strong></td>
<td>17” (4.3cm)</td>
<td>18” (4.6cm)</td>
<td>21” (53cm)</td>
<td>24” (61cm)</td>
<td>25” (64cm)</td>
<td>26” (66cm)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Trachea Chin Prompt Dimensions</th>
<th>(\text{i2i361})</th>
<th>(\text{i2i461})</th>
<th>(\text{i2i561})</th>
<th>(\text{i2i661})</th>
<th>(\text{i2i761})</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Width</strong></td>
<td>7.5” (19cm)</td>
<td>7.75” (20cm)</td>
<td>8” (20.5cm)</td>
<td>8.5” (21.5cm)</td>
<td>9” (23cm)</td>
</tr>
<tr>
<td><strong>Length</strong></td>
<td>2” (5cm)</td>
<td>2.5” (6.4cm)</td>
<td>2.5” (6.4cm)</td>
<td>2.75” (7cm)</td>
<td>2.75” (7cm)</td>
</tr>
<tr>
<td><strong>Depth</strong></td>
<td>1.25” (3cm)</td>
<td>1.25” (3cm)</td>
<td>1.25” (3cm)</td>
<td>1.25” (3cm)</td>
<td>1.25” (3cm)</td>
</tr>
<tr>
<td><strong>Total Strap</strong></td>
<td>18” (46cm)</td>
<td>21” (53cm)</td>
<td>24” (61cm)</td>
<td>25” (64cm)</td>
<td>26” (66cm)</td>
</tr>
</tbody>
</table>

Chin prompt must be removed during transportation.

**Chin Prompt Part and Order Numbers**

**Step 3: Mounting Hardware - Flip Down Mount**

Flip Down Mount

\(i2i\) head and neck supports are available with a flip down mounting hardware that helps flip down the \(i2i\) out of the way when it is not needed, without having to demount it from the chair. This is unique to Stealth products and helps during easy transfers. The flip down mechanism is smooth and allows the \(i2i\) to slide off smoothly. The advantage of the flip down mount is that the mounting hardware does not have to be re-adjusted. It stays in position and does not lose its adjustments, and after being used it can be clicked back into the original position, easily.

**Choice of Flip Down Mounting Hardware**

<table>
<thead>
<tr>
<th>Choice of Flip Down Mounting Hardware</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>(\frac{3}{4})” (17mm) Round Stem</strong></td>
</tr>
<tr>
<td>TWB480-17FDM (includes mounting bracket SBM400)</td>
</tr>
</tbody>
</table>

**Step 4: Mounting Adapter Plates**

The \(i2i\) system fits almost all wheelchairs. Specialist adapter plates are available to fit the mounting bracket to pre-drilled holes on specific chairs such as those produced by JCM, Jenx, Invacare, R82, Leckey, and Active Design.

These are required so that the triangle at the top of the Flip Down Mount can be positioned level with the top of the back support.

**Select a Chair-specific Mounting Adapter Plate if appropriate**

<table>
<thead>
<tr>
<th>Chair-Specific Mounting Adapter Plates</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Chair</strong></td>
</tr>
<tr>
<td>Order No</td>
</tr>
</tbody>
</table>

**Enter Your Mounting Adapter Plate Code**
Select Additional Mounting Hardware

Step 5: Additional Mounting Hardware options

Mounting Bracket
When you obtain a flip down mounting hardware, a mounting bracket is always provided with it. The use of a mounting bracket is to attach a mounting system to the seat back support. Purchasing a spare mounting bracket is advisable when you wish to transfer your i2i between two different seats, for example.

Links
Links are essential when setting the right distance of the i2i pad from the back support. Depending on the distance, extra standard or offset links can be added or removed. The offset link can be used to smooth the line and ensure the i2i is placed at the shortest distance from the back support.

Tone Deflector
The Tone Deflector is a great addition to the i2i. It is designed for clients with extensive muscle tone, and acts as a great means of absorbing some of the energy of the head going backwards. This device absorbs quick impact compression and diverts angled loading. It offers 10 degree deflection of high tone impact in any direction. It is easy to assemble and is attached at the back of the i2i pad, making it discreet for the user.

Additional Hardware Part and Order Numbers

Step 5a: Mounting Bracket

<table>
<thead>
<tr>
<th>Round Stem</th>
<th>Square Stem</th>
</tr>
</thead>
<tbody>
<tr>
<td>SBM400</td>
<td>SBM306</td>
</tr>
</tbody>
</table>

Enter Your Mounting Bracket Code: SBM

- Additional Links

<table>
<thead>
<tr>
<th>Standard Link</th>
<th>Offset Links</th>
</tr>
</thead>
<tbody>
<tr>
<td>3’ (75mm)</td>
<td>2’ (50mm)</td>
</tr>
<tr>
<td>TWB-LIL</td>
<td>TWB-SOL</td>
</tr>
</tbody>
</table>

Enter Your Link Codes: TWB TWB TWB TWB

Step 5c: Tone Deflector

TD-100

Enter Your Tone Deflector Code: TD

Create Your Swing Away System

Step 6: Swing Away System

Swing-away arms offer a sleek, unobtrusive design while featuring an easy, one-hand release mechanism, for swinging away pads and switches up to a full 100 degrees. This can be important for convenient transfers, therapy, and fatigue issues. Swing-away pads or switches can be quickly and easily returned and locked into their original setting. The Swing away system comprises of a centre mount and ear pieces. An ear piece can be mounted on each side of the swing away system which holds rods connected to facial pads for support or egg switches for head controls.

Rods and Facial Pads
Facial Pads are like having supportive hands around the head where the client needs extra support to bring the head to a neutral position or a cushion to rest on when the head tires. This is a specially good option in combination with the i2i for children with low tone.

To hold these facial pads in position, rods are available in different lengths to place the pad in the required position. These facial rods are attached through the swing away system and can be easily moved out of the way as and when needed, and then locked back into the original position.

Spare Covers
Spare covers are available for the i2i facial pads as well as for i2i pads. Shear Comfort™ sheepskin covers are available to provide superior friction reduction and pressure care. These are made of Medical Sheepskin, a certified medical material made from Merino-Cross wool for advanced pressure-relief and superior comfort. Certified medical sheepskin must have a certain fibre length, density and thickness to ensure its unique therapeutic properties.

<table>
<thead>
<tr>
<th>Part #</th>
<th>Depth (cm)</th>
<th>Length (cm)</th>
</tr>
</thead>
<tbody>
<tr>
<td>FP900</td>
<td>4.5</td>
<td>2</td>
</tr>
<tr>
<td>FP910</td>
<td>3</td>
<td>2</td>
</tr>
<tr>
<td>FP920</td>
<td>6.7</td>
<td>2.3</td>
</tr>
<tr>
<td>FP930</td>
<td>6.7</td>
<td>1.7</td>
</tr>
</tbody>
</table>

Facial Pads - Dimensions

<table>
<thead>
<tr>
<th>Size</th>
<th>Standard Foam with Neoprene Cover</th>
<th>Gel covered foam with Neoprene Cover</th>
</tr>
</thead>
<tbody>
<tr>
<td>3x2”</td>
<td>FPP100</td>
<td>FPP910G</td>
</tr>
<tr>
<td>4x2”</td>
<td>FPP600</td>
<td>FPP800G</td>
</tr>
<tr>
<td>6x2”</td>
<td>FPP200</td>
<td>FPP920G</td>
</tr>
<tr>
<td>6x1.5”</td>
<td>FPP300</td>
<td>FPP930G</td>
</tr>
</tbody>
</table>

Note: If you order a swing-away system, ordering a centre mount is necessary.

Step 6c: Rods

If two links of the same type are needed, please repeat the code.

Additional Links

<table>
<thead>
<tr>
<th>Standard Link</th>
<th>Offset Links</th>
</tr>
</thead>
<tbody>
<tr>
<td>3” (75mm)</td>
<td>2” (50mm)</td>
</tr>
<tr>
<td>TWB-LIL</td>
<td>TWB-SOL</td>
</tr>
</tbody>
</table>

Enter Your Link Codes: TWB TWB TWB TWB

Step 6d: Facial Pads

Add $5 after the code if ordering a pad with a Shear Comfort Sheepskin Cover.

Step 6a: Enter Your Centre Mount Code: SU

Step 6b: Enter Your ‘Ear’ Codes: SU SU

Step 6c: Enter Your Rod Codes: SU SU SU SU

Step 6d: Enter Your Facial Pad Codes: FP FP FP FP
**Select Additional Extras**

**Step 7: Egg Switch Options**

Stealth Egg Switches are very sensitive and can actuate from anywhere on the surface, with minimum force, as compared with other egg switches on the market. These switches are dirt resistant and can be easily cleaned. They provide tactical and audio feedback, and can be attached almost anywhere on the wheelchair. They are available in a variety of colours. An egg switch mount is needed to be able to mount your egg switch to a rod.

**Step 8: Figure of 8 Mount Option**

The Figure of 8 Double Rod Mount is designed to provide the capability to mount a second rod on the one side to carry an additional pad, switch, or embedded speaker, on a traditional swing-away.

**Order your Customised i2i by following Steps 1-8 (pp 6-12)**

Simply follow Steps 1-8 on pages 6-12 to create your own customised i2i and transfer your codes to this order form. Note your codes down in case you need to buy more than one i2i system.
Crashworthiness is Not Straight Forward

Head supports cannot be tested on their own, and there is no standard to test them against for transportation.

The risk is around the seat, the chair, and the tie down system, from the equipment point of view, and the individual’s weaknesses etc from the user’s point of view. In brief, first of all the chair needs to be crashworthy, and its tie downs.

The use of head supports will need an individual risk assessment to be carried out, since the suitability will depend on the individual’s diagnosis and circumstances. There will be cases where the person will be better off by having the head stabilised, and others where the individual might be at greater risk.

It will also greatly depend on the mounting system; to what the head support is mounted, how it is mounted; and also on how the wheelchair is transported.

Overall, in many cases the individual will be better off with than without head support, but each case has to be assessed individually.

Chin prompts need to be removed during transportation.

Frequently Asked Questions

I’m not sure where to measure the user?
The sizes on the chart are for neck circumference, NOT diameter. You measure for the i2i like you would measure for a shirt collar e.g. “Do they have a 16” neck size?” then put them in a large i2i - See page 6.

How should I fit the i2i?
The i2i is a ‘positioning system’, NOT a restraint. It should not be tight on the client, but rather encourage a gentle ‘centering’ of the patient to a more comfortable, midline posture.

My patient has a large amount of tone. How can I keep him from damaging the i2i?
One of the benefits of the i2i that has been seen in a number of clients is the calming affect it has on high tone individuals. They become more interested in what is going on in front of them. They can literally look at someone “Eye To Eye”. They are gently supported in a way that means they don’t have to ‘fight’ to maintain position. However, we now have the Tone Deflector as well - see page 10.

Is the Egg switch water proof?
No, it is water resistant. It has a sealed code-building tables, price guides and everything else you could need to order your custom i2i head positioning system.

Do I need to re-adjust the hardware every time I move the patient in and out?
Absolutely not. Once the link hardware has been carefully and methodically adjusted, moving the client in and out is a simple matter of leaning the client forward slightly and lifting back on the Flip Down Mount in one, fluid motion. Placing the i2i on the client is just the reverse; a slight forward lean and then as they lean back, the i2i is brought back around their neck.

Can I use an Egg Switch to drive a chair?
Yes, you can use this switch in any combination to form a switch point to drive.

Catalogues and Price Guides

‘One Stop Shop’ Back Catalogue
BES Rehab has brought together top-of-the-range back support systems from around the world which not only promote postural support, but deliver unequalled comfort and durability, and adhere to the highest safety and quality standards.

Every client we provide for is different, which is why we supply a large range of back sizes and depths for wheelchair users with varying lifestyles and support needs. To receive a free copy of your backs catalogue, contact BES Rehab Ltd.

Stealth i2i Pocket Booklet
To make sure that you order the right i2i, BES Rehab have created our new and improved i2i pocket booklet, which contains measurement guides, code-building tables, price guides and everything else you could need to order your custom i2i head positioning system.

Backs Pocket Booklet
This booklet provides a buyer’s guide to products from the ‘One Stop Shop’ Backs catalogue, with order codes and prices. The pocket booklet includes a step-by-step ‘Build your own back’ guide with prices and codes to help order the right back.

Bodypoint® Pocket Booklet
The entire Bodypoint® range of body-positioning and support hardware is included in this booklet, including accessories, fittings and mounts to make sure you have everything you need to install and enjoy your equipment. All codes and prices are displayed in a easy-to-read table format with product photos and size information to make ordering simpler than ever.

Terms and Conditions

Customer Service
BES Rehab Ltd
T: 0845 1300 237 / +44 (0) 0117 666 761
E: info@besrehab.net

Payment Information
We accept payment by Cheque, Visa, MasterCard, or Debit Card, or payment by the Internet from our website.

Claims
Claims are despatched at the same time as the goods. All claims for non-receipt are to be made within seven days of invoice date. If proof of delivery may be required this needs to be stated at the time of ordering, and there may be an additional P&P charge for this.

Terms
Please note that all prices are quoted exclusive of:
• Carriage
• VAT
• Consultancy charges
• Fitting charges
When ordering directly from BES Rehab Ltd, please add £10.00 + VAT per order, to cover postage and packaging. Prices are subject to change without notice. Call out charges of £150 + VAT will be charged for visit or consultancy.

Returns
Customers must contact BES Rehab Ltd within 30 days of the purchase date for a required return authorisation number. All returns are subject to a 15% restocking fee plus applicable freight charges.

Past Due Accounts
Past due invoices will incur finance charges of 10% late payment surcharge and interest of 3% per month or part thereof.

Warranties
All hardware items manufactured by Stealth carry 5 years warranty, all headrests/ head supports carry 6 months warranty.

Limitations on Warranties
The warranties described herein do not extend to products that have been subject to misuse, accident, or tampering, nor to products that have been modified in any way other than that specifically described in the product instructions. The foregoing warranties are in lieu of all other warranties expressed or implied, including without limitation, implied warranties of merchantability and fitness for a particular purpose.

In no event shall BES Rehab Ltd be liable for any special, indirect, incidental or consequential losses or damages resulting from the use of the product, including without limitation, loss of anticipated profits, even if BES Rehab Ltd shall have been advised of the possibility of such potential loss or damage. BES Rehab Ltd shall not be liable for any loss or damage caused by delay in furnishing product.

BES Rehab Ltd does not authorise any distributor, dealer, agent, sales person or any third party to change the terms or coverage of this warranty, and any such change shall be null and void. This warranty is non-transferable.

This warranty information is repotted here for information purposes only and is subject to change without notice.
BES Seating Service

BES Rehab understands that every client has different positioning needs. Choosing a seating system is a complex task, but sourcing a seating system with appropriate and relevant equipment from one supplier can be a challenge. BES Rehab has made this ideal EASY for you. BES can not only help you with assessing your client, but also provide a complete solution under one roof, hence you do not need to look elsewhere. BES brings to you a ONE STOP SHOP with all the equipment needed from Head to Toe, covering tissue integrity, positioning, posture, and support needs, from a range of market-leading brands.

What does our One Stop Shop offer?

Our One Stop Shop offers the ease of buying all the equipment you need for different clients, from one place. BES has been established as a distributor of market leading brands such as Bodypoint, Stealth, Varilite, and ADI. The One Stop Shop gives you the opportunity to buy secondary supports for the head, back, torso, seat, pelvis, thigh, knee, and lower extremities from these brands, giving you the assurance of quality for your clients. Our One Stop Shop also has the benefit of having a seating service attached to it. As a part of this service, a member of our Seating Division will support you through the assessment process, list the products needed for your client, and with the help of our Customer Service team, make sure these products get to you quickly.

Ditch the Jerky, become a Smooth Operator with Stealth I-Drive

I-Drive is the most advanced wheelchair drive control system in the world. The I-Drive can be configured in conjunction with any secondary support device allowing YOU to take SMOOTH control of your wheelchair. What makes the I-Drive advanced is the technology engineered into it as well as its compatibility with a wide range of positioning and secondary supports.

What makes the I-Drive unique?

Driving and controlling a powered wheelchair with jerks and stops, requires and utilises high energy. The I-Drive works at a frequency of 16kHz which means the active interaction between the user and the system occurs in real time. This interaction results in a smooth drive, without any jerkiness, hence very little human energy is used. The I-Drive has six input ports which can accommodate up to 4 proximity switches with proximity sensors, and up to 4 mechanical switches. Proximity sensors provide the ability to detect the presence of nearby objects without any physical contact. Mechanical switches help in selecting a mode or a function of the wheelchair such as recline, tilt, indoor use, etc. These switches and sensors are highly sensitive as compared with any other system on the market. This results in accuracy in direction, control selection, and a smooth drive.